


We're so excited to have you join us for an unforgettable celebration of music, community, and good vibes. To help you make the most of your experience, we've put together this handy FAQ with everything you need to know—from what to bring, to where to park, to how to stay safe and have fun.

Take a moment to read through before you arrive—your festival adventure starts here!

**Where is the Summer Concert Series taking place?**

Fraser Valley Cider Company  
22128 16 Ave, Langley

**Is there onsite parking?**

Onsite parking is \$25/vehicle. There is limited space on the property and we are recommending ridesharing. Parking can be pre-paid via Eventbrite or onsite. You can see where the rideshare drop off is on the map here: 

**Will there be a search or screening at the gate?**

Yes. All patrons, and their belongings, are subject to being searched as a condition of entry.

**Will I need ID?**

Yes. Everyone will be ID'd at entry to the concert.

**Is the concert running rain or shine?**

Yes. Tickets are non-refundable and the festival will run rain or shine.

**Is the festival venue a 100% strictly non-smoking venue?**

Yes. Please refrain from smoking or using vapes or e-cigarettes ANYWHERE on the property.

**Can we bring a cooler?**

No outside food & beverage allowed, onsite concessions and bars are available.

**Glass bottles, metal cans, plastic bottles?**

No outside bottles, cups or beverage carriers are allowed past the security tent.

**Please be respectful of everyone in attendance.**

The Fraser Valley Cider Company reserves the right to refuse admittance or to evict anyone who creates a disturbance, causes a nuisance or is disrespectful of others. Please be kind to one another, our staff, and volunteers—let's make it a memorable experience for everyone.

**Will there be alcoholic beverages?**

Yes, there will be designated areas to for consumption of alcoholic beverages. Non-alcoholic options will also be available.

**Are professional cameras and recording devices permitted?**

Take as many selfies as you want on your smartphone! And be sure to tag your posts with the hashtag #fraservalleycider and #summerconcertseries on Instagram.

Please be aware that photography and video recordings are taking place at this event. By attending, you consent to your likeness being used in promotional material for Fraser Valley Cider Company Ltd. If you do not wish to be photographed, please inform our staff or the photographer.

**Are umbrellas permitted?**

Umbrellas are not permitted and can be checked at the gate before you enter. Umbrellas in the main stage concert bowl pose a security and public safety risk and as such, we ask everyone to come prepared for weather without your umbrellas.

**Are animals permitted?**

Sorry, no. Although we love our 4 legged friends, please leave them home. Exceptions include guide, service and/or signal dogs for persons with disabilities! If you have a service or emotional support animal, please connect with staff prior to the event by emailing [events@fraservalleycider.ca](mailto:events@fraservalleycider.ca) and a letter of clearance will be required upon entry.

**What about my kids?**

This is an all ages event. Minors will receive a wrist band alerting their age has been checked at the entrance. Minors MUST be in close proximity to their guardians at all times.

**Are lawn chairs permitted?**

No, Lawn chairs are not permitted at the concert and will be removed by staff if found on site. Seating is limited on site, however, have a blanket zone for your comfort. Please see our site map for more information on this location.

**Are in/out privileges allowed?**

In/Out Privileges will not be permitted.

**Is there somewhere to put my bike?**

Yes, please see staff at VIP entrance and they can safely store your bike. You will have to walk to the general admission area to enter.

**Can I park overnight?**

Yes. Please register your vehicle with staff at the entry tent prior to leaving. We recommend ridesharing.

**Are tickets final sale?**

All tickets are final sale. Tickets can be purchased at the entrance on the day of the festival, however there are a limited number of tickets available and we would encourage tickets to be purchased in advance.

**Trouble finding your tickets?**

Please check your spam and junk folders for messages from Eventbrite. If you still don't see your ticket, you can reach out to us at [events@fraservalleycider.ca](mailto:events@fraservalleycider.ca)

**Can I use cash?**

The festival bars and food outlets will be cashless this year, and will only accept Visa, Mastercard, Amex and debit cards. There is no ATM on site.

**Is there a lost and found?**

Yes, at the general admission entry tent.

**Does the credit card holder whose name is listed on the ticket need to be present at the gate for the ticket holder to gain access to the site?**

People are free to pass on their un-scanned tickets to others. People should ensure that they have the actual tickets with them to scan either in mobile or printed form. The box office staff on site will be able to troubleshoot any issues if necessary.

**Have a question not answered here? Reach out to us at [events@fraservalleycider.ca](mailto:events@fraservalleycider.ca)**